



Technical Service BULLETIN

May 7, 2004

Title:

EXCESSIVE SULFUR DIOXIDE ODOR

Models:

'04 RAV4

ENGINE
EG010-04
REVISED

TSB REVISION NOTICE:

**May 21, 2004: The Warranty and Parts Information tables have been updated.
All previous versions of this TSB should be discarded.**

Introduction Some customers may complain of excessive sulfur dioxide odor on 2004 model year RAV4 vehicles under the following conditions:

- Stop and go driving.
- Heavy acceleration.

In order to reduce the sulfur dioxide odor, a new catalytic converter has been developed.

NOTE:

**For more complete understanding of the root cause, refer to TSB No. EG003-03
"Sulfur Odor from Exhaust" dated February 24, 2003.**

Applicable Vehicles

- **2004** model year **RAV4** vehicles.

Parts Information

ORIGINAL PART NUMBER*	REPAIR PART NUMBER*	PART NAME	QTY
17420-28380	17420-28570	Pipe Assembly, Exhaust Center	1

* The original part (17420-28380) is currently used in vehicle production and is still available as a service part. The repair part (17420-28570) should be used when the customer complains of sulfur dioxide odor.

Repair Procedure

Refer to the Technical Information System (TIS): 2004 model year RAV4 Repair Manual: *Emmission Control: Three-way Catalytic Converter (TWC) System*.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
170181	R & R Catalytic Converter Assembly	0.5	17420-28380	60	99

Applicable Warranty*:

**This repair is covered under the Toyota Specified Major Emission Control Warranty.
This warranty is in effect for 96 months or 80,000 miles, whichever occurs first, from
the vehicle's in-service date.**

* Warranty application is limited to correction of a problem based upon a customer's specific complaint.

